

S/N: 10/028,958

PATENT

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10/26/04



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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APR 30 2004

Applicant: Nguyen et al.

Examiner: Knowlin, T.

Serial No.: 10/028,958

Group Art Unit: 2642

OFFICE OF PETITIONS

Filed: December 19, 2001

Docket No.: 60027.0238US01/BS01261

Title: Conference Call Setup Automation

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450/ Alexandria, VA 22313-1450 on March 30, 2004.

Jodi L. Hartman
Jodi L. Hartman

RESPONSE AND AMENDMENT

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APR 05 2004

Technology Center 2600

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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APR 07 2004
TC 1700

Dear Sir:

Applicants respectfully request continued examination and consideration of the following amendments and remarks contained herein in response to the final Office Action mailed November 7, 2003. Please enter the following amendments to the claims and consider the following remarks addressing all points raised by the Office Action as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.